



**JAPAN AIRLINES**

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## Mandatory Wearing of Face Shields and Face Masks for Passengers

Dear Travel Partners,

As per CAB Advisory and MIAA Memorandum No. M-SAG-20-0143 advisory dated 10 August 2020 regarding “Mandatory Wearing of Face Shields”:

***Please be advised that DOTr Memorandum Circular No. 2020-14 dated 03 August 2020 on, “Mandatory Wearing of Face Shields and Face Masks for Passengers Using Public Transportation”, applies to all modes of transportation throughout the country, including air transportation. All passengers shall be required to wear face shields aside from face masks effective 15 August 2020.***

***Please be guided accordingly.***

Also, please be informed that JAL Manila Sales Team is currently working from home until further notice.

For further inquiries, you reach us at the following contact numbers and email addresses:

Customer Service Line (call center): +63(2) 8403-2763

Ticketing Inquiries: [mnltt.jal@jal.com](mailto:mnltt.jal@jal.com)

Reservations Inquiries: [mnlrr.jal@jal.com](mailto:mnlrr.jal@jal.com)

Thank you and stay safe.

JAL MANILA SALES TEAM

